



Frequently Asked Questions....

1. Are high school students able to apply?
No, students must be enrolled in a college/university at time of application. HACU will provide an Enrollment Verification Form for you and your college/university to complete and a W-9 Form.
2. Are graduate students able to apply?
Yes, graduate students are eligible to apply if they meet all the eligibility criteria. HACU will provide an Enrollment Verification Form for you and your college/university to complete and a W-9 Form.
3. Is this program ONLY for Hispanic students?
Yes, student must identify direct or parental ties to a specific country to determine Hispanic origin.
4. I am transferring schools can I apply?
Yes, transferring students may apply. HACU will provide an Enrollment Verification Form for you and your college/university to complete and a W-9 Form.
5. Do you have to be a legal U.S. resident?
Yes, per *iLánzatej* rules and guidelines, you must be a legal U.S. resident & have a valid government issued photo ID for air travel.
6. When will the e-pass(es) be issued?
Selected students will receive an email communication, and the awarded number of flight e-passes by August 15, 2017.
7. How many e-pass(es) will be issued?
Selected students may receive from 1 or up to 4 round-trip e-pass(es) as determined by the selection committee.
8. Do e-pass(es) have expiration dates?
Yes, all e-pass(es) have expiration dates. Southwest e-passes will be valid from August 15, 2017 – August 15, 2018. Travel must be completed on or before the expiration date. HACU and Southwest Airlines will not reissue e-pass(es) if lost, stolen, or expired.